End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager 7.0

EOL6897

Cisco announces the end-of-sale and end-of life dates for the Cisco® Unified Communications Manager 7.0. The last day to order the affected product(s) is April 12, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager 7.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 12, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 12, 2010
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 11, 2010
End of SW Maintenance Releases Date: App. SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 12, 2011
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	April 12, 2011
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 12, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	July 8, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 8, 2014
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 11, 2013
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 11, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CM7.0-K9-380D	SW only, CUCM 7.0 for HP DL380-G4/G5-2CPU or 7845-H1/H2	CM7.1-K9-380G5D	SW Only, Unified CM 7.1 For HP DL380-G5 /2CPU or 7845-H2
CM7.0-K9-7816	SW only, Unified CM 7.0, for IBM or HP 7815/7816	There is currently no replacement product available for this product.	
CM7.0-K9-DEMO	SW, Unified CM 7.0, 150 DLUs, for internal use only, NFR	CM7.1-K9-DEMO	SW Unified CM 7.1 Appliance Not For Resale

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CM7.0-K9-DL320	SW only, CUCM 7.0 for HP DL320-G4/G5 or 7825-H2/H3	CM7.1-K9-DL320G5P	SW Only, Unified CM 7.1 For HP DL320-G5P or 7825-H4
CM7.0-K9-DL380	SW only, CUCM 7.0 for HP DL380-G4/G5-1CPU or 7835-H2/H3	CM7.1-K9-380G5	SW Only, Unified CM 7.1 For HP DL380-G5 /1CPU or 7835-H2
CM7.0-K9-LAB	SW, Unified CM, 100 DLUs, Lab system only	CM7.1-K9-LAB	SW Unified CM 7.1 Appliance, 100 DLUs, Lab System Only
CM7.0-K9-MIG0=	SW Unified CM 7.0 Same Server Class Migration	CM7.1-K9-MIG0=	SW Unified CM 7.1 Same Server Class Migration
CM7.0-K9-MIG10=	SW Unified CM 7.0 Migration 7835 to 7845	CM7.1-K9-MIG10=	SW Unified CM 7.1 Migration 7835 to 7845
CM7.0-K9-MIG1=	SW Unified CM 7.0 Migration 7815SE to 781X	CM7.1-K9-MIG1=	SW Unified CM 7.1 Migration 7815SE to 781X
CM7.0-K9-MIG2=	SW Unified CM 7.0 Migration 7815SE to 7825	CM7.1-K9-MIG2=	SW Unified CM 7.1 Migration 7815SE to 7825
CM7.0-K9-MIG3=	SW Unified CM 7.0 Migration 7815SE to 7835	CM7.1-K9-MIG3=	SW Unified CM 7.1 Migration 7815SE to 7835
CM7.0-K9-MIG4=	SW Unified CM 7.0 Migration 7815SE to 7845	There is currently no replacement product available for this product.	
CM7.0-K9-MIG5=	SW Unified CM 7.0 Migration 781X to 7825	CM7.1-K9-MIG5=	SW Unified CM 7.1 Migration 781X to 7825
CM7.0-K9-MIG6=	SW Unified CM 7.0 Migration 781X to 7835	CM7.1-K9-MIG6=	SW Unified CM 7.1 Migration 781X to 7835
CM7.0-K9-MIG7=	SW Unified CM 7.0 Migration 781X to 7845	CM7.1-K9-MIG7=	SW Unified CM 7.1 Migration 781X to 7845
CM7.0-K9-MIG8=	SW Unified CM 7.0 Migration 7825 to 7835	CM7.1-K9-MIG8=	SW Unified CM 7.1 Migration 7825 to 7835
CM7.0-K9-MIG9=	SW Unified CM 7.0 Migration 7825 to 7845	CM7.1-K9-MIG9=	SW Unified CM 7.1 Migration 7825 to 7845
CM7.0-K9-NFR	SW, CUCM 7.0, Not for Resale, 150 DLUs	CM7.1-K9-NFR	SW Unified CM 7.1 Appliance Not For Resale
CM7.0-K9-NFR-TRNG	SW, CUCM 7.0, Not for Resale - Training Partners Only, 150 D	There is currently no replacement product available for this product.	
CM7.0-K9-NFR=	CUCM 7.0 SW, Not for Resale, 150 DLU	CM7.1-K9-NFR	SW Unified CM 7.1 Appliance Not For Resale
CM7.0-K9-SDK=	CUCM 7.0 SW Development Kit	There is currently no replacement product available for this product.	
CM7.0-K9-SUP=	SW Upgrade CM6.0/ 6.1 to 7.0 for Cisco SMARTnet?, no upgrade	There is currently no replacement product available for this product.	
CM7.0-K9-UPG=	Major Release SW Upgrade to 7.0 for SASU or UCSS	CM7.1-K9-UPG=	SW Upgrade to 7.1 for SASU or UCSS
CM7.0-K9-X3250	SW only, CM7.0 for IBM X3250/X306 or 7825-I3	There is currently no replacement product available for this product.	
CM7.0-K9-X3650	SW only, CM7.0- IBM X3650/X346R, 7979-5AY/I CPU or 7835-I2	CM7.1-K9-X3650	SW Only, Unified CM 7.1 IBM X3650, 7979-5AY/1CPU or 7835-I2
CM7.0-K9-X3650D	SW only, CM7.0- IBM X3650D/X346D, 7979-5AY/2 CPU or 7845-I2	CM7.1-K9-X3650D	SW Only, Unified CM 7.1, IBM X3650D 7979-5AY/2CPU or 7845-I2
CM7.0-U-K9-7815=	SW Upgrade CM 6.0/6.1 to CM 7.0 - 7815	CM7.0-U-K9-7816=	SW Upgrade CM 6.1 to CM7.0 - 7816
CM7.0-U-K9-7815SE=	SW Upgrade CM6.0/ 6.1 to CM 7.0 - 7815SE	CM7.1-U-K9-7815SE=	SW Upgrade to CM 7.1 - 7815SE
CM7.0-U-K9-7816=	SW Upgrade CM 6.1 to CM7.0 - 7816	CM7.0-U-K9-7815=	HASH(0x19a9c2c)
CM7.0-U-K9-7816=	SW Upgrade CM 6.1 to CM7.0 - 7816	CM7.1-U-K9-7816=	SW Upgrade to CM 7.1 - 781X
CM7.0-U-K9-7825=	SW Upgrade CM 6.0/6.1 to CM 7.0 - 7825	CM7.1-U-K9-7825=	SW Upgrade to CM 7.1 - 7825
CM7.0-U-K9-7835=	SW Upgrade CM6.0/ 6.1 to CM 7.0 - 7835	CM7.1-U-K9-7835=	SW Upgrade to CM 7.1 - 7835
CM7.0-U-K9-7845=	SW Upgrade CM 6.0/6.1 to CM 7.0 - 7845	CM7.1-U-K9-7845=	SW Upgrade to CM 7.1 - 7845
CM7.0-U-K9-DL320=	SW Upgrade CM6.0/ 6.1 to CM 7.0 - DL320	CM7.1-U-K9-DL320=	SW Upgrade to CM 7.1 - DL320
CM7.0-U-K9-DL380=	SW Upgrade CM6.0/6.1 to CM 7.0 - DL380 1CPU	CM7.1-U-K9-DL380=	SW Upgrade to CM 7.1 - DL380 1CPU

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CM7.0-U-K9-DL380D=	SW Upgrade CM6.0/ 6.1 to CM 7.0 - DL380 2CPU	CM7.1-U-K9-DL380D=	SW Upgrade to CM 7.1 - DL380 2CPU
CM7.0-U-K9-X206=	SW Upgrade CM 6.0/6.1 to CM7.0 - X206	CM7.1-U-K9-X206=	SW Upgrade to CM 7.1 - X206
CM7.0-U-K9-X306=	SW Upgrade CM6.0/ 6.1 to CM 7.0 - X306	CM7.1-U-K9-X306=	SW Upgrade to CM 7.1 - X306
CM7.0-U-K9-X346=	SW Upgrade CM6.0/ 6.1 to CM 7.0 - X346 1CPU	CM7.1-U-K9-X346=	SW Upgrade to CM 7.1 - X346 1CPU
CM7.0-U-K9-X346D=	SW Upgrade CM6.0/ 6.1 to CM 7.0 - X346 2CPU	CM7.1-U-K9-X346D=	SW Upgrade to CM 7.1 - X346 2CPU
CM7.0-U-K9-X3650=	SW Upgrade CM6.0/ 6.1 to CM 7.0 - X3650 1CPU	CM7.1-U-K9-X3650=	SW Upgrade to CM 7.1 - X3650 1CPU
CM7.0-U-K9-X3650D=	SW Upgrade CM 6.0/6.1 to CM7.0 - X3650 2CPU	CM7.1-U-K9-X3650D=	SW Upgrade to CM 7.1 - X3650 2CPU
LIC-CM7.0-7816=	License CM 7.0 7815/7816 Appliance, 500 seats	LIC-CM7.1-7816=	License Unified CM 7.1 7816 Appliance, 500 seats
LIC-CM7.0-7825=	License CM 7.0 7825 Appliance, 1,000 seats	LIC-CM7.1-7825=	License Unified CM 7.1 7825 Appliance, 1,000 seats
LIC-CM7.0-7835=	License CM 7.0 7835 Appliance, 2,500 seats	LIC-CM7.1-7835=	License Unified CM 7.1 7835 Appliance, 2,500 seats
LIC-CM7.0-7845=	License CM 7.0 7845 Appliance, 5,000 seat	LIC-CM7.1-7845=	License Unified CM 7.1 7845 Appliance, 5,000 seat
MCS7835I2-K9-CMC1	HW/SW MCS 7835-I2 Unified CM 7.0 Appliance	MCS7835I2-K9-CMC2	Unified CM 7.1 7835-I2 Appliance, 0 Seats
MCS7845I2-K9-CMC1	HW/SW MCS 7845-I2 Unified CM 7.0 Appliance	MCS7835I2-K9-CMC2	Unified CM 7.1 7835-I2 Appliance, 0 Seats
UNIFIED-CM-7.0	CUCM 7.0 top level part number	UNIFIED-CM7.1	CUCM 7.1 top level part number

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager 7.1. Information about this product can be found at: http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html.

Customers may be able to continue to purchase the Cisco Unified Communications Manager 7.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Communications Manager 7.1, visit http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

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